



**Important!**

Please give copies to all  
your VW Technicians

# Technical Bulletin

Subject: **Windshield, Cleaning Residue From Exterior Surface**

Group: **64**

Number: **00-02**

Model(s): **All**

Date: **Aug. 22, 2000**

**Supersedes T.B. Group 64 number 99-03 dated Sept. 16, 1999**

## **Condition**

Residue on windshield, i.e., industrial fallout build-up (rough surface, snake skin appearance, streaking).

### **Note:**

*Windshield glass must be cleaned prior to new vehicle delivery.*

## **Service**

After vehicle exterior (including all glass surfaces) have been washed, perform the following:

- Dry all exterior glass with clean towel.

### **CAUTION!**

***Always read and follow manufacturer Cautions and Warnings regarding use of product.***

- Apply 3M Perfect-It™ Gloss Enhancer (3M Part No. 39034) or equivalent to windshield.

Using 1/3 of a bar of 3M Perfect-It™ III Cleaner Clay (3M Part No. 38070) or equivalent:

- Flatten clay into a small palm size pancake.
- With clay flat between windshield and your hand, rub windshield (with light friction) using a vertical motion (up/down) across windshield).

Make sure glass stays moist with the Gloss Enhancer. Clay can be flipped over when dirty.

**(Cont. on Page 2)**



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- Wipe dry with a clean/dry towel.

**Note:**

*It may be necessary to apply a small amount of Gloss Enhancer to the glass again when wiping dry.*

- Inspect glass surface using the palm of your hand (feel for rough surface).

If rough surface is found, repeat process until clean.

**IMPORTANT!**

*The Cleaner Clay can be reused several times by kneading the clay, however;*

*3M Perfect-It™ III Cleaner Clay used on glass surface (mixed with Gloss Enhancer) must now only be used on glass surfaces.*

*DO NOT use on exterior body surfaces of the vehicle, due to the Gloss Enhancer being mixed in with the clay.*

**Note:**

*Windshield cleaning is NOT covered under the New Vehicle Warranty.*