

Service Circular

Literature and Supply

Subject: Change to California Lemon Law

Number: VLS-00-23 Date: Dec. 20, 2000

The California legislature has amended California Civil Code Section 1793.22 of the California Lemon Law. These amendments, which take effect as of January 1, 2001, will apply to all warranty disputes pending on or after January 1, 2001, without regard to when the vehicle was purchased.

Volkswagen may be required to replace or repurchase a vehicle under the following presumptions:

- (1) "A nonconformity that is **likely to cause death or serious bodily injury**" and the vehicle is subject to repair **two** or more times by the manufacturer or its agents OR
- (2) The same nonconformity has been subject to repair four or more times by the manufacturer or its agents OR
- (3) The vehicle is out of service by reason of repair of nonconformities for a cumulative total of more than 30 calendar days after delivery of the vehicle to the buyer.

The definition of a new motor vehicle includes a vehicle weight under 10,000 pounds bought or used primarily for business purposes to which not more than five vehicles are registered.

California Civil Code Section 1793.22 (b) maintains the Lemon Law rights period of 18 months from delivery to the buyer or 18,000 miles on the vehicle's odometer, whichever occurs first.

An insert containing the revised California Lemon Law text has been prepared and will be included in the vehicle literature beginning January 2001.