

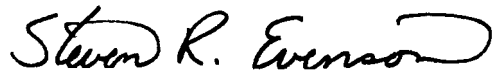
Unit Pickup

If the customer is unable to pick up the unit immediately, the repair order should be documented with the day the customer was notified that his unit was completed. (The notification date must be the repair completion date, which also must be the date of the last time punch by the technician.) Upon pickup, the customer must sign and date the repair order noting the completion and pickup dates. The customer must receive a copy of all repair orders relating to that service appointment.

It is important that your dealership moves vehicles through your service department and not allow owners to use your facility as a storage lot. Owners' vehicles may be damaged or broken into while sitting on your lot. This will add aggravation for any owner and unnecessary expense for your dealership.

The Winnebago Policy and Procedure Manual, Section 3-9 gives further information on this topic. All claims paid to Winnebago Industries' dealers are tentative payments and must comply with these requirements.

This bulletin is for information only.

A handwritten signature in black ink that reads "Steven R. Evenson". The signature is written in a cursive style with a large, sweeping "S" at the beginning and a decorative flourish at the end.

Steven R. Evenson
Director of Parts and Service