

TO: Winnebago Industries, Inc. Dealers

SUBJECT: Campaign #84 - Rialta® Wheel Cover

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

#### **REASON FOR THIS RECALL**

Winnebago Industries, Inc. has determined that a defect which relates to motor vehicle safety exists in certain Rialta (Models 222FD, 222QD, and 222HD) motor homes. A defective wheel cover may be installed in motor homes built between February 1, 2001 and June 22, 2001. The wheel cover may rotate while mounted on the wheel. If the cover rotates to the valve stem, a condition exists that could shear the valve stem off, leading to a rapid deflation of the tire. This rapid loss of air in the tire may cause the driver to lose control of the vehicle, resulting in bodily injury and/or property damage.

#### OWNER NOTIFICATION

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN**.
Enclosed is a list of vehicles shipped to you.

#### DEALER CAMPAIGN RESPONSIBILITY

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory, or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer, and arrangements made to make the required correction according to instructions contained in this campaign.

## **INSTRUCTION TO PERFORM CAMPAIGN #84**

#### **Affected Models**:

Certain 2002 222FD, 222QD, and 222HD models built between February 1, 2001 and June 22, 2001.

#### Repair Procedure:

Refer to instruction sheet for wheel cover and valve stem replacement procedure.

#### **Parts Information:**

Order the following Parts Kit by placing a Trip Saver order type '4' on the Win-Net System. Enter "01-Best Way in the "Ship VIA field. You will need to provide the Winnebago Serial number of the affected unit.

#### Kit Number:

134261-03-784

Quantity	Part Description
======	
1 set	Wheel Covers
3	Valve Stem
3	Valve Extension
1	Instruction Sheet

### REIMBURSEMENT

When the service has been completed, file the repair order that has the labor amount and labor operation number listed below. The repair order must be properly signed by both dealer and owner before it is submitted to Winnebago Industries®.

	OPERATION <u>NUMBER</u>	TIME <u>Allowance</u>
REPLACE VALVE STEMS & WHEEL COVERS:	24840101	2 hr.

Thank you for your cooperation.

Winnebago Industries, Inc.
Forest City, Iowa 50436

Recall84/5

Enclosures

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(Limited number of vehicles built from February 1, 2001 to June 22, 2001)

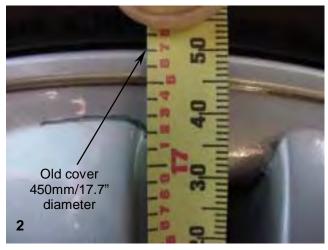
#### **ISSUE**

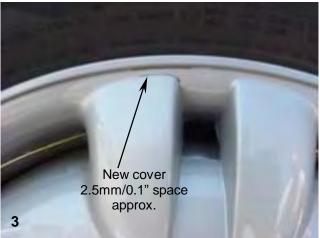
Existing wheel covers on these vehicles may rotate and cause damage to valve stems. Also, some front wheels may be equipped with rubber-mounted brass valve stems instead of rigid-mounted silver steel ones.

#### **IDENTIFICATION**

As you can see in photos1 and 3, the space between the spoke tip and perimeter bead is greater on the old wheel cover than the new one. In photos 2 and 4, you will note that the old wheel covers have a larger diameter (17.7") than the new wheel covers (17.4").









# **PROCEDURE**

- 1. **Replace three (3) rubber-mounted brass valve stems** on both rear wheels and the spare tire with new rigid-mounted steel valve stems and extensions supplied in parts kit.
  - Tighten the valve stem retainer collars to 4.4-5.9 ft./lbs.
  - Tighten the wheel lug bolts to 105-128 ft./lbs.
- 2. **Inspect the front wheel valve stems** to verify that they are rigid-mounted steel valve stems. (If any wheel on the vehicle is equipped with a rubber-mounted brass valve stem, it must be replaced with a rigid-mounted steel one.)
- 3. Replace all four (4) wheel covers with new covers supplied in parts kit.
- 4. **Retain all parts for SDM scrapping.** (Failure to submit replaced parts for scrapping may interfere with warranty labor recovery and may be subject to federal penalties.)



RE: BODY SERIAL CHASSIS SERIAL

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

#### **REASON FOR THIS RECALL**

Winnebago Industries, Inc. has determined that a defect which relates to motor vehicle safety exists in certain Rialta® (Models 222FD, 222QD, and 222HD) motor homes. A defective wheel cover may be installed in motor homes built between February 1, 2001 and June 22, 2001. The wheel cover may rotate while mounted on the wheel. If the cover rotates to the valve stem, a condition exists that could shear the valve stem off, leading to a rapid deflation of the tire. This rapid loss of air in the tire may cause the driver to lose control of the vehicle, resulting in bodily injury and/or property damage.

## **WHAT WE WILL DO**

Winnebago Industries, Inc. dealers will replace the rubber valve stems and wheel covers at no charge to you.

## WHAT YOU SHOULD DO

Please contact your Winnebago Industries, Inc. dealer immediately to arrange for an appointment. Please allow sufficient time for your dealer to obtain the kit for this recall. The labor time necessary to perform this correction will be approximately two hours. Please allow time for the dealer to process your vehicle.

Winnebago Industries, Inc. dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Industries, Inc., Attn.: Owner Relations Representative (641-585-6939). If you are still unable to obtain such installation without charge to you and within a reasonable time, you may contact the Administrator, N.H.T.S.A., Washington, DC 20590, or call toll free, Auto Safety Hot Line, 888-327-4236.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time. If you have sold or traded your vehicle, please let us know by completing the postage-paid owner reply card and returning it to us.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.

Winnebago Industries, Inc. Forest City, Iowa 50436

Recall84/6 Enclosure