

NO.: 7SB009-02-04A

**SECTION:** Warranty

**DATE:** July 19, 2002

**MODELS** 

AFFECTED: All Models

SUBJECT: Electronic Accessories Warranty/Service List

## PLEASE FORWARD THIS INFORMATION TO YOUR RV SERVICE, WARRANTY & PARTS MANAGERS.

Winnebago Industries, Inc. is committed to supporting it's products with service and warranty protection that is unsurpassed in the industry. The electronic accessories in our motorhomes periodically change in response to consumer demand and our continuing product improvement policy. Because of this, we work closely with our suppliers to ensure that you receive prompt and trouble-free warranty service when needed.

For your convenience, here is a list of current warranty service phone numbers for the following appliances and accessories.

ITEM	M BRAND PHONE NUMI		WARRANTY POLICY
12-Volt DC Converter	Magnetek/Parallax	1-800-443-4859	-Exchange part with manufacturer
DC-AC Inverter	Heart/Freedom	1-800-446-6180	-Exchange part with manufacturer
DC-AC inverter	near/Freedom	1-000-440-0100	-Exchange part with manufacturer
Radio/Cassette Player	Audiovox	1-800-274-1886 <sup>1</sup>	-Exchange part with distributor
	Sony®	1-800-442-7717 <sup>2</sup>	-Exchange part w/ distributor or send
		2	in for no charge (n/c) repair
	Panasonic®	1-800-334-8251 <sup>3</sup>	-Exchange part with distributor
	Magnadyne®	1-800-638-3600	<ul> <li>Exchange part with distributor</li> </ul>
	Visteon	1-800-442-7717 <sup>2</sup>	<ul> <li>Exchange part with distributor</li> </ul>
	Jensen	1-800-456-3340 <sup>4</sup>	-Exchange part with distributor
RearView Monitor System	Sony®	1-800-442-7717 <sup>2</sup>	-Exchange part w/ distributor or send
Tream trem menuer System	20,0	. 555	in for no charge (n/c) repair
	Videoman®	1-800-456-3340 <sup>4</sup>	-Exchange part with distributor
	FlexVision	1-800-274-1886 <sup>1</sup>	-Exchange part with distributor
TV or VCR	RCA	1-800-456-3340 <sup>4</sup>	-Exchange part with distributor
I V OI VCIX	GE®	1-800-456-3340 <sup>4</sup>	-Exchange part with distributor
	Audiovox	1-800-436-3340 1-800-274-1886 <sup>1</sup>	-Exchange part with distributor
		1-800-456-3340 <sup>4</sup>	
	Memorex	1-800-436-3340	-Exchange part with distributor
DVD Player	RCA	1-800-456-3340 <sup>4</sup>	-Exchange part with distributor
Microwave Oven	Samsung®	1-800-334-8251 <sup>3</sup>	-Refer to service center for n/c repair
Wildrewave even	Sharp	1-800-456-3340 <sup>4</sup>	-Refer to service center for n/c repair
	GE®	1-800-334-8251 <sup>3</sup>	-Refer to service center for n/c repair
Radio/Two-Way	Audiovox	1-800-274-1886 <sup>1</sup>	-Exchange part with distributor
Trip Computer	TripTek™	1-800-442-7717 <sup>2</sup>	-Exchange part w/ distributor or send in for no charge (n/c) repair
1 Automostive Council and A		Diver Doule Dietribustere 3	TCI Colon and Distribution 4Tri Ctor

<sup>1</sup>Automotive Sound and Accessories (ASA) <sup>2</sup>River Park Distributors <sup>3</sup>TCL Sales and Distribution <sup>4</sup>Tri Star

## IMPORTANT THAT ALL PARTS AND SERVICE PERSONNEL READ AND INITIAL

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NOTE: When filing a Labor Only claim, please include the return authorization (RGA) number in the NOTE section.

NOTE: For warranty coverage, you need to contact the vendor for parts. Please do not order these parts from Winnebago Part Sales.

Steven R. Evenson

Director of Parts and Service

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